



CAMP VERDE COMMUNITY LIBRARY

130 Black Bridge Road Camp Verde AZ 86322 | 928-554-8380

MEMORANDUM

TO: Russ Martin, Town Manager
FROM: Kathy Hellman, Library Director
SUBJECT: Monthly Report January 2021
DATE: 2/12/2021
CC: Department Heads, Town Council

Report from the Library

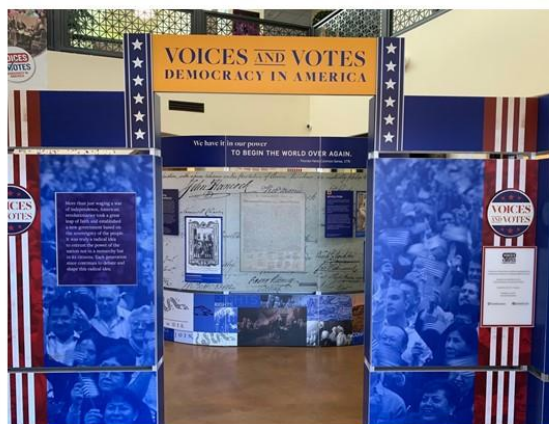
Director: The library is proud to host the Smithsonian Exhibit, *Voices and Votes: Democracy in America* through the end of February. We are the last venue on the tour and the only one in AZ that does not require appointments to see the exhibit.

Report from the Teen

Library: We had a very successful FRANK Talk with host Dr. Matthew Whitaker on the topic of *Race, Gender, Class, and the 2020 Election*. This

particular topic was chosen as a tie-in with the Smithsonian exhibit *Voices and Votes: Democracy in America*. Dr. Whitaker will be returning for another tie-in FRANK Talk on February 19 entitled *Our Right to Assemble: The History of Protest and Civil Disobedience in the U.S.* Hoping to involve teens in the exhibit, we partnered with Cottonwood Public Library for a virtual event called, Editorial Cartooning for Teens. Led and taught by Cottonwood Teen Librarian and cartoonist Jan Marc Quisumbing, the workshop gave teens the tools to create editorial cartoons that illustrate an opinion. Traditionally called "political cartoons", the teens learned that the cartoons do not have to revolve around politics but can represent any opinion and that they are *meant* to be biased, whereas the news is not. Looking to the future, we are beginning to plan an outdoor, socially distanced

Can't make it to DC this year?



**We brought the
best of DC to YOU!**

 **Smithsonian**
**VOICES
AND
VOTES**
DEMOCRACY IN AMERICA

and

"I AM AN AMERICAN TOO!"

History of American Indian Voting in Arizona

now – 02/27
928-554-8380

 **LEAGUE OF WOMEN VOTERS**
OF NORTHERN ARIZONA

 **HUMANITIES**
EXPLORE. SHARE. EXPERIENCE.

 **CAMP VERDE
COMMUNITY LIBRARY**

activity, to give teens a chance to socialize in-person and remember that the library and its staff are still here for them.

Report from Circulation: We are called a community library for a good reason. Sometimes our services extend outside the library building and into the community. For example: a couple of books were returned with damage indicating unhealthy living conditions for the patron who borrowed them. When we spoke with the patron we discovered that the books were borrowed for a homebound neighbor that she helped. At this point, we were more concerned about the welfare of the patron who used the material than the damage to the items. In following up, we were able to connect the patron to a community organization that does welfare checks on people in the community and provides assistance to those in need.

Report from the PC Helpdesk: Patron activity in this area mirrors what is happening in the rest of the world. Our patrons are using the computers to shop and return packages and apply for benefits and jobs. Some patrons have come in to sign up for appointment to get the Covid-19 vaccine but don't have an email address or cellphone number. We worked with Spectrum Healthcare to address these issues and help our community members. The study rooms are being used for Zoom interviews, instruction, remote communications, and by counselors and other service providers. We have run into the following "roadblocks" to success. I have contacted Spectrum for info on how to overcome these roadblocks. The following are their suggested solutions.

To really keep up with what is going on at the library, don't forget to follow us on Facebook at:

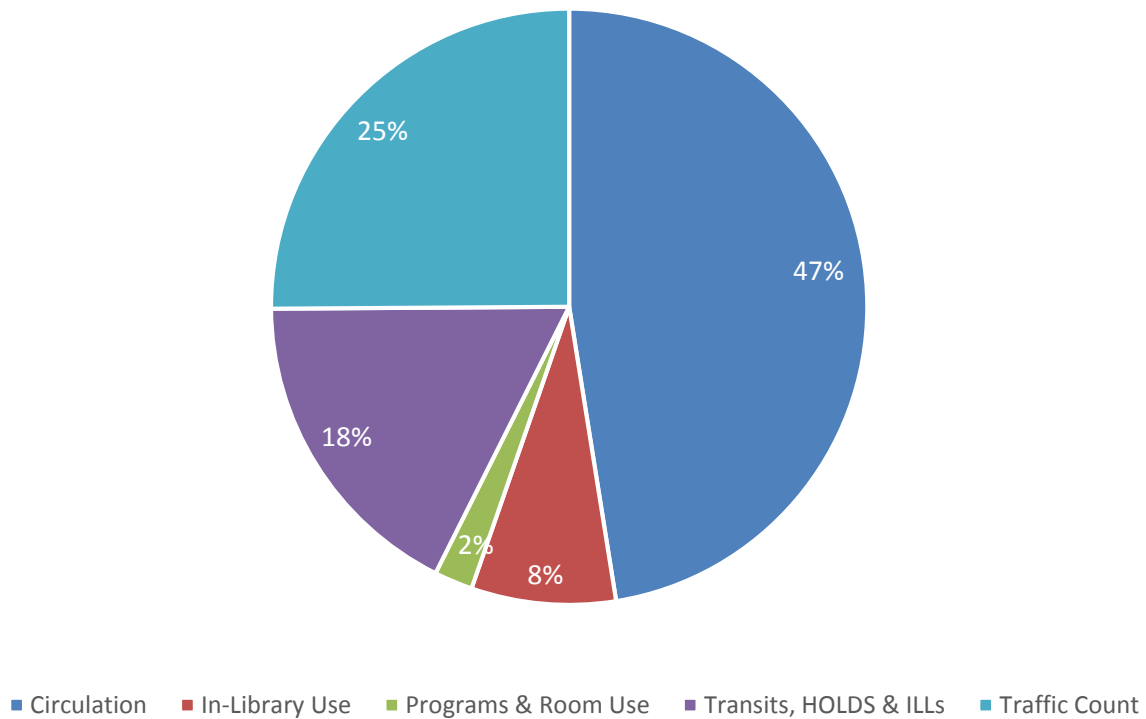
<https://www.facebook.com/campverdelibrary>

	Jan-21	Jan-20	% change	YTD-FY21	YTD-FY20	% change
In-Library Uses						
Traffic Count	4,673	9,114	-48.7%	31,413	60,640	-48.2%
New Cards Issued	52	73	-28.8%	329	462	-28.8%
Computer Use - All Ages	728	1,223	-40.5%	5,007	8,289	-39.6%
PC Helpdesk Answered Calls	107	n/a		849	n/a	
PC Helpdesk Missed Calls	75	n/a		566	n/a	
Requests for Computer Help	121	98	23.5%	493	720	-31.5%
Reference Questions	123	74	66.2%	496	616	-19.5%
Study Room Uses	62	50	24.0%	317	510	-37.8%
Study Room Use - Hours	121	81	49.4%	682	706	-3.4%
Study Room Use - People Served	69	73	-5.5%	425	507	-16.2%
Total In-Library Use	6,131	10,786	-43.2%	40,577	72,450	-44.0%
Library Programs						
Community Room Uses	6	36	-83.3%	69	253	-72.7%
Community Programs Attendance	24	318	-92.5%	2,174	1,844	17.9%
Adult Programs	2	18	-88.9%	23	146	-84.2%
Adult Program Attendance	46	142	-67.6%	304	1,636	-81.4%
Children's Programs	5	25	-80.0%	127	185	-31.4%
Children's Program Attendance	147	127	15.7%	1,255	1,322	-5.1%
Teen Programs	4	15	-73.3%	51	93	-45.2%
Teen Program Attendance	24	179	-86.6%	295	1,173	-74.9%
Total Library Program Attendance	241	766	-68.5%	4028	5975	-32.6%
Circulation						
Self-Checkout Use	2,966	1,859	59.5%	19,174	10,818	77.2%
Items Checked Out	3,819	5,470	-30.2%	24,941	35,718	-30.2%
Items Checked In	3,648	6,618	-44.9%	25,659	41,160	-37.7%
Renewed Items	1,371	746	83.8%	10,839	6,139	76.6%
Total Circulation	8,838	12,834	-31.1%	61,439	83,017	-26.0%
Circulation Areas of Interest						
Audio Books	206	196	5.1%	1,169	1,410	-17.1%
DVDs & Movies	1,511	2,246	-32.7%	10,558	15,295	-31.0%
eBooks	878	685	28.2%	5,722	4,751	20.4%
Laptops & iPads	3	87	-96.6%	83	552	-85.0%
Spanish Material	6	109	-94.5%	51	342	-85.1%
VOX Media Books	60	56	7.1%	329	314	4.8%
Children's Material	955	1,100	-13.2%	6,717	7,951	-15.5%
Teen's Material	265	495	-46.5%	2,647	3,522	-24.8%
Transits, HOLDS & InterLibrary Loans						
HOLDS Filled	1,322	1,257	5.2%	8,170	8,074	1.2%
Transit Items Sent & Received	1,922	2,035	-5.6%	12,766	13,165	-3.0%
CVCL ILL Items Going Out	10	28	-64.3%	87	205	-57.6%
ILL Items for CVCL Patrons	3	4	-25.0%	22	31	-29.0%
Total Transit, HOLDS & ILL Activity	3,257	3,324	-2.0%	21,045	21,475	-2.0%
Library Volunteers						
Number of Volunteers	12	29	-58.6%	86	177	-51.4%
Number of Hours Given	138	375	-63.2%	1,018	3,087	-67.0%
Average Hours/Volunteer	11.5	12.9	-11.1%	11.8	17.4	-32.1%
Collection & Development						
New Kids & Teen Material Added	70	27	159.3%	403	374	7.8%
New Books & Magazines Added	15	126	-88.1%	970	1,362	-28.8%
New Audio-Visual Material Added	163	56	191.1%	501	620	-19.2%
Total Items Added	178	182	-2.2%	1471	1982	-25.8%

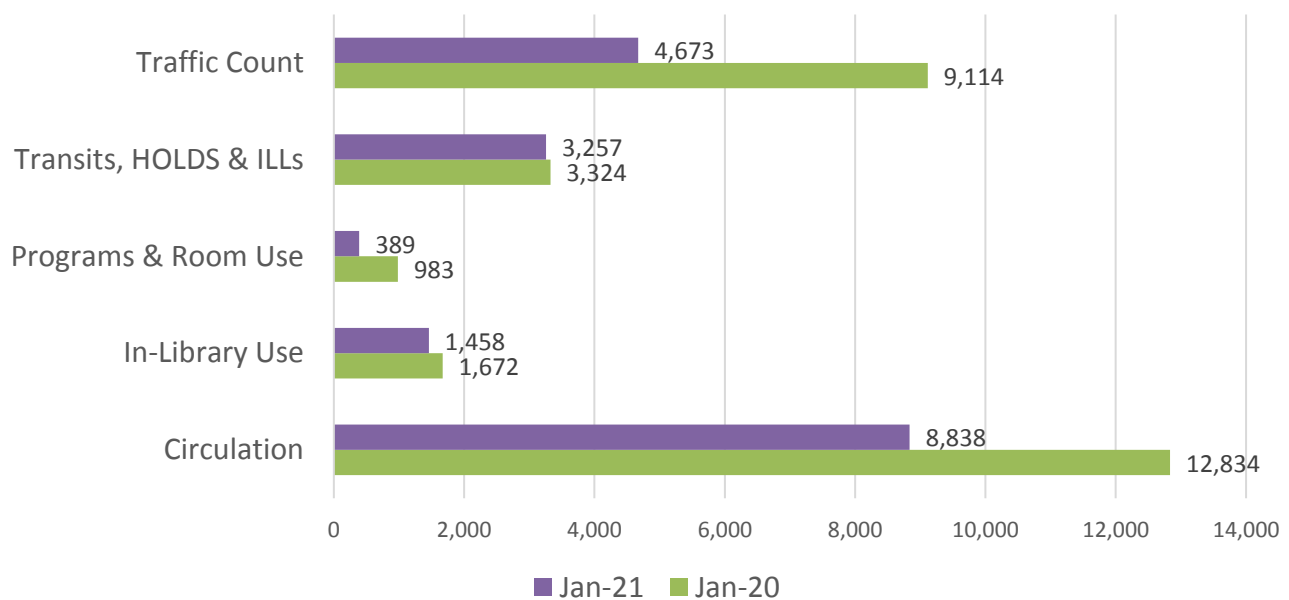
Mending & Donations

Items Mended or Repaired	190	38	400.0%	447	493	-9.3%
Donations Processed	584	2,634	-77.8%	4,524	12,000	-62.3%
Donations Cataloged	5	33	-84.8%	129	619	-79.2%

Library Use: January 2021



Library Use: January 2020 vs. January 2021





This Week @CVCL 01/11/2021

Note from the Library Director:

Recent events in our Nation remind me how grateful I am to live in a small community where kindness, generosity, and common sense prevail. I know Camp Verde is not perfect but it is pretty close. People here still know how to listen to each other, respect opposing viewpoints, and come together for the good of our community. And right inside this oasis from the national chaos sits your Community Library. The staff here continue to go above and beyond what used to be their normal duties to clean and disinfect to make your visit safe. But even as important as that is, what staff really deserve kudos for, is the welcoming environment they have created and continue to maintain no matter what is going on in their personal lives or anywhere else in the world. Folks from all walks of life are welcomed, served, and appreciated no matter what opinions, views, or beliefs they hold. Library staff from A-Z believes that you should have the freedom to discover, learn, decide, and think for yourself in this place of respite, peace, warmth, and acceptance...your Community Library.

Adult Gardening Class - Seed-to-Supper

The University of Arizona Yavapai County Cooperative Extension is offering a free **Virtual** seed-to-supper adult gardening course. Learn to grow your own food through 6 sessions offered by SNAP-ED. The program highlights practical, low-cost gardening techniques for building, planning, planting, maintaining, and harvesting a successful vegetable garden. It doesn't matter if you live in an apartment or on acreage, everyone can learn something from this course. Participants should plan to attend all six classes. A free gardening book, seeds, and other goodies will be available on a limited basis. Classes are scheduled on the following dates from 4:00-6:00p:

- Tuesday, January 12
- Thursday, January 14
- Tuesday, January 19
- Thursday, January 21
- Tuesday, January 26
- Thursday, January 28

Pre-registration is required. Email yavapaipres@cals.arizona.edu with your first and last name, email address, and phone number. The deadline to register for the entire series is Tuesday, January 12. After your registration is confirmed, you will receive the Zoom link to participate in all six classes. Persons with a disability may request reasonable accommodations, such as a sign language interpreter, by contacting Lydia Watts at 928-445-6590 x221. Requests should be made as early as possible to allow time to arrange the accommodation.

Smithsonian Traveling Exhibition Examining Democracy in America Opens at the Library Saturday, January 16

Voices and Votes: Democracy in America examines the nearly 250-year-old American experiment of government "of, by, and for the people" and how each generation since continues to question how to form "a more perfect union." Opening at the library on Saturday, January 16 at 2:00p Voices and Votes will be on view through Saturday, February 27 during library open hours. At the start of the new year, Voices and Votes gives us a chance to pause and reflect as we place the events of 2020 into the context of our nation's history and explore

what it means to be an active participant in the governance of not only the country but also this community.

Voices and Votes: Democracy in America explores the action, reaction, vision, and revision that democracy demands as Americans continue to question how to shape the country. From revolution and suffrage to civil rights and casting ballots, everyone in every community is part of this ever-evolving story, the story of democracy in America. Exhibition sections highlight the origins of American democracy, the struggles to obtain and keep the vote, the machinery of democracy, the right to petition and protest beyond the ballot, and the rights and responsibilities of citizens. "Voices and Votes" features historical and contemporary photos; educational and archival video; engaging multimedia interactives with short games; and historical objects like campaign souvenirs, voter memorabilia, and protest material.

"I Am an American Too: History of American Indian Voting Rights" is a local poster exhibit designed to accompany the Arizona tour of the Voices and Votes exhibit. Sponsored by the League of Women Voters of Northern Arizona, it helps tell the story of Indian voting rights in Arizona and the United States.

Camp Verde Community Library in partnership with the League of Women Voters of Northern Arizona was chosen by the AZ Humanities Council to host Voices and Votes: Democracy in America as part of the Museum on Main Street program—a national/state/local partnership to bring exhibitions and programs to rural cultural organizations. ***Voices and Votes: Democracy in America** has been made possible at Camp Verde Community Library by AZ Humanities Council. **Voices and Votes: Democracy in America** is part of Museum on Main Street, a collaboration between the Smithsonian Institution and State Humanities Councils nationwide. It is based on an exhibition by the National Museum of American History. Support for Museum on Main Street has been provided by the United States Congress.*

Ongoing @CVCL

Online Storytime with Ms. Letty (and Dewey)

Don't miss online Story Time with Ms. Letty & Dewey, posted to our Facebook Page every Wednesday!

Coming Next Week @CVCL

Editorial Cartooning Virtual Event for Teens

Teens across the Verde Valley are invited to express their voices and opinions through editorial cartoons! Jan Marc Quisumbing, cartoonist, illustrator, and Cottonwood Public Library Teen Librarian will teach a virtual cartooning workshop on **Friday, January 22 from 3:00-4:30p**. Fifteen drawing kits will be available at each library starting Tuesday, January 12, on a first-come, first-serve basis. Teens are encouraged to pick up a drawing kit, participate in the cartooning workshop, and return their drawings to their respective libraries for display.

Editorial cartoons are meant to show bias, poke fun at current events, or get people talking. They give the cartoonist an opportunity to share opinions or make a point about topics that can sometimes be difficult to talk about. The workshop will be held via Zoom Friday, January 22 from 3:00-4:30p.

Zoom ID: 8129360 6182

Passcode: 607319

Virtual Community Conversation on Gender, Race, Class & Election 2020

Join us online **Monday, January 25 at 3:00p** for a free FRANK Talk about Gender, Race, Class & Election 2020. Dr. Matthew Whitaker will present the program online via Zoom meeting co-hosted by Teen Librarian, Zack Garcia. A brief recorded video introduction is followed by a live interactive discussion with Dr. Whitaker.

It has been said that the 2020 Presidential election is a “battle for the soul” of a divided America—a quaking nation whose fault lines include race, class, gender, urban, rural, north, mid-west, south, rich, poor, middle class, young, middle-aged, and senior. How have these divisions influenced recent elections? Explore these questions in a safe, interactive discussion where people listen respectfully and engage thoughtfully with one another.

Participants must register to attend the event at <https://conta.cc/397kXTq> or by going to our Facebook page (@campverdelibrary) at <https://www.facebook.com/campverdelibrary> and clicking on *Events* to find this event and then clicking the link in the description. There is a limit of 30 participants.

FRANK Talks is an interactive community conversation program from Arizona Humanities in partnership with the Arizona State Library, Archives, and Public Records. Attendees discuss issues of local and national importance. FRANK Talks encourage participants to weigh facts, provide the opportunity to put them in context, and consider different points of view. Learn more about FRANK Talks at www.azhumanities.org

About the speaker:

Dr. Matthew Whitaker is a decorated educator, historian, author, social justice advocate, motivational speaker, and founder of the ASU Center for the Study of Race and Democracy, where he taught for 16 years. Whitaker’s expertise lies in U.S. history, African American history, race relations, social movements, cultural competency, equity and inclusion, teaching excellence, and community partnerships. Whitaker has received numerous awards including the 2016 DLA Diversity and Inclusion Award, ASU’s 2015 Pioneer Award for work on African American life and culture, and 2014 DLA Inclusive Workplace Award. Whitaker has spoken throughout the U.S. and abroad, and has been featured on CNN, NPR, PBS, WVON, and KEMET. His books include *Hurricane Katrina: America’s Unnatural Disaster*, *Race Work: The Rise of Civil Rights in the Urban West*, and his forthcoming memoir, *The Undisputed Truth: A Revolutionary Journey to Black Manhood*.

the Library will be CLOSED Monday, January 18 - MLK Day

Camp Verde Community Library | [Email Address](#) | 928-554-8380 | [Website](#)

See what's happening on our social sites:





This Week @CVCL 01/18/2021

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Sew Along with Allyn - Where Happiness is Homemade

Instructor, Allyn Watson returns with a new series of online classes showcasing a variety of sewing and craft projects for beginners. The digital recordings of this series will be posted to the [Library's Events Calendar](#) and [Facebook](#) pages on **Friday, January 22 by 10:00a**. Look for the supplies list for this week's class on the library Facebook page.

Experience More in Movies & Enjoy a Movie Night on Us!

Select one of the movies themed around Democracy in America from the display shelf near the PC Helpdesk and get a FREE movie night snack bag to take home. There are 10 selections for grownups and 9 family selections that will help you experience different times and places to better understand some of the issues our country has faced on the journey toward a "more perfect union." [Click HERE](#) for a complete list of eligible movies. Show the movie you have selected at the Children's checkout desk or the Front desk and ask for your movie night snack bag. There is a limit of one movie night snack bag per family per week.

Learn How to Share Your Story on the Be Here Story App for iOS

We are collecting local stories about voting and democracy for Voices and Votes. Using the **Be Here Story** app from [MuseWeb](#) participants can record a five-minute story, anecdote, or experience about life in Camp Verde and take a photo or upload one. By collecting local stories in the voices of local people, the app creates an archive of place-based stories created by the people who know the community best. People interested in participating can

- tune-in via Zoom for a virtual demonstration
- ask at the PC Helpdesk for one-on-one assistance
- checkout an iPad for in-library use of the Be Here story app in a Quiet/Study Room
- download the app to their personal iOS device and record their stories
- interact with the story collection kiosk that is part of the Voices and Votes exhibit

Camp Verdeans are encouraged to add their voices to the national narrative through the Be Here story app. Visitors to the area can then use the app to tap into the community's cultural heritage when they listen to the stories based on the geolocations on their smartphones.

Be Here: Main Street is a partnership between MuseWeb and the Smithsonian Institution's Museum on Main Street program, which, along with the Arizona Humanities Council, brought the Smithsonian Voices and Votes: Democracy in America traveling exhibition to Camp Verde Community Library. MuseWeb is working with communities to record stories about culture, history, people, and the things that make each community unique. This program is part of the Smithsonian's Voices and Votes: Democracy in America exhibit at Camp Verde Community Library January 16 – February 27, 2021. **Voices and Votes: Democracy in America** has been made possible at Camp Verde Community Library by AZ Humanities Council. **Voices and Votes: Democracy in America** is part of Museum on Main Street, a collaboration between the Smithsonian Institution and State Humanities Councils nationwide. It is based on an exhibition by the National Museum of American History. Support for Museum on Main Street has been provided by the United States Congress.

Pick up a copy of the OneBook Experience Book Now

Modeled after OneBook AZ, **OneBook Experience** seeks to bring the Verde Valley communities together through the experience of shared literature. This is your opportunity to read [Vanished Arizona: Recollections of the Army Life of a New England Woman](#) by Martha Summerhayes through the month of February and experience an example of what life was like before women had a voice or a vote. Then, [click HERE](#) to join in a Virtual Book Discussion facilitated by Amber Polo Thursday, February 25 at 10:00a.

*Martha Summerhayes's recollections span a quarter of a century and recount life at a dozen army posts, the heart of this book concerns her experiences during the 1870s in Arizona, where the harsh climate, rattlesnakes, cactus thorns, white desperadoes, and other inconveniences all made for a less-than-desirable posting for the Summerhayeses. First printed in 1908, Vanished Arizona is Summerhayes's memoir of her years as a military wife as her husband's Eighth Regiment conducted **Gen. George Crook's expedition** against the Apaches. It was so well received that she became an instant celebrity and the book a timeless classic. The book retains its place securely among the essential primary records of the frontier-military West because of the narrative skill of the author and her delight in life.*

This program is part of the [Voices and Votes Special Programs & Events Experience](#) currently at the Library.

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Smithsonian Traveling Exhibit, **Voices and Votes: Democracy in America** on Display Through Saturday, February 27

Voices and Votes: Democracy in America explores the action, reaction, vision, and revision that democracy demands as Americans continue to question how to shape the country. From revolution and suffrage to civil rights and casting ballots, everyone in every community is part of this ever-evolving story, the story of democracy in America. Exhibition sections highlight the origins of American democracy, the struggles to obtain and keep the vote, the machinery of democracy, the right to petition and protest beyond the ballot, and the rights and responsibilities of citizens. “Voices and Votes” features historical and contemporary photos; educational and archival video; engaging multimedia interactives with short games; and historical objects like campaign souvenirs, voter memorabilia, and protest material.

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Coming Next Week @CVCL

See what's happening on our social sites:





This Week @CVCL 01/24/2021

Virtual Art Workshop: Another Way to Express Your Voice

Sign-up for a 6-week series introducing painting with alcohol ink. Starting Thursday, February 4 and running through March 11 from 1:00p-2:00p learn the art of expressing your voice through this unique medium known for its vibrant colors and organic images. The workshop will be taught by Ms. Lynne, Founder of Lynne's Jubilee and is for ages 10 and up. Supply kits will be available Monday, February 1 for the first 12 participants who commit to attend all 6 classes. To sign-up call 928-554-8381. This program is part of the Voices and Votes Special Programs & Events Experience currently at the Library.

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Dewey Learns His Vote Counts Drawing Opportunity for Kids 6-12

Starting Friday, February 5 and running weekly through March 12 children ages 6-12 are invited to illustrate an original story about the Library's beloved bearded dragon as details are released one week at a time. Kids can pick up their Dewey Drawing kits and the next installment of the story in the Children's Library starting Friday of each week. Then bring in their completed drawings for display. Art supplies are provided for first 15 participants.

This program is part of the Voices and Votes Special Programs & Events Experience currently at the Library.

AARP Tax Aide Services Return to the Library by Appointment Only

Beginning **Tuesday, February 2 from 2:00p-5:00p** no-cost tax preparation and e-filing services for taxpayers of all ages return to the library's Founders Room. AARP Tax-Aide IRS-certified volunteers will assist you in e-filing your 2020 taxes. **You must call first to make an appointment at (928) 421-3710.**

Please bring the following items to your appointment:

- Previous year's tax return(s)
- Social Security cards and/or ITIN notices/cards or other official documentation that show the taxpayer identification numbers for every individual on your return
- Government-issued photo ID for each taxpayer

- Checking or savings account information if you want to direct deposit any refund(s) or direct debit any amounts due
- Identity Protection PIN (IP PIN) (for each individual if applicable)
- Income documents such as W-2's 1099's, etc.
- Deduction documents if doing itemized deductions
- 1095-A forms if you purchased insurance through the Marketplace (Exchange).
- Other forms may be necessary depending on your situation.

The library and AARP Volunteers have taken every precaution to ensure the health and safety of patrons who wish to take advantage of this service, including extensive cleaning and sanitizing measures, requiring face masks be worn in the library, and use of plexiglass shields in the room where the appointments take place.

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*Be Here: Main Street is a partnership between MuseWeb and the Smithsonian Institution's Museum on Main Street program, which, along with the Arizona Humanities Council, brought the Smithsonian Voices and Votes: Democracy in America traveling exhibition to Camp Verde Community Library. MuseWeb is working with communities to record stories about culture, history, people, and the things that make each community unique. This program is part of the Smithsonian's Voices and Votes: Democracy in America exhibit at Camp Verde Community Library January 16 – February 27, 2021. **Voices and Votes: Democracy in America** has been made possible at Camp Verde Community Library by AZ Humanities Council. **Voices and Votes: Democracy in America** is part of Museum on Main Street, a collaboration between the Smithsonian Institution and State Humanities Councils nationwide. It is based on an exhibition by the National Museum of American History. Support for Museum on Main Street has been provided by the United States Congress.*

Smithsonian Traveling Exhibit, Voices and Votes: Democracy in America on Display Through Saturday, February 27

Voices and Votes: Democracy in America explores the action, reaction, vision, and revision that democracy demands as Americans continue to question how to shape the country. From revolution and suffrage to civil rights and casting ballots, everyone in every community is part of this ever-evolving story, the story of democracy in America. Exhibition sections highlight the origins of American democracy, the struggles to obtain and keep the vote, the machinery of democracy, the right to petition and protest beyond the ballot, and the rights and responsibilities of citizens. “Voices and Votes” features historical and contemporary photos; educational and archival video; engaging multimedia interactives with short games; and historical objects like campaign souvenirs, voter memorabilia, and protest material.

“**I Am an American Too: History of American Indian Voting Rights**” is a local poster exhibit designed to accompany the Arizona tour of the Voices and Votes exhibit. Sponsored by the League of Women Voters of Northern Arizona, it helps tell the story of Indian voting rights in Arizona and the United States.

Camp Verde Community Library in partnership with the League of Women Voters of Northern Arizona was chosen by the AZ Humanities Council to host Voices and Votes: Democracy in America as part of the Museum on Main Street program—a national/state/local partnership to bring exhibitions and programs to rural cultural organizations. **Voices and Votes: Democracy in America** has been made possible at Camp Verde Community Library by AZ Humanities Council. **Voices and Votes: Democracy in America** is part of Museum on Main Street, a collaboration between the Smithsonian Institution and State Humanities Councils nationwide. It is based on an exhibition by the National Museum of American History. Support for Museum on Main Street has been provided by the United States Congress.

Coming Next Week @CVCL

Catholic Charities Community Outreach

Meet with Catholic Charities Community Outreach Services in the parking lot at the library between 10:00a and 11:30a to learn about Veteran's Services, Housing Issues, Mental Health Services, and other

community resources that are available.

See what's happening on our social sites:



Camp Verde Community Library | 130 Black Bridge Road, Camp Verde, AZ 86322

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